



Prospector Installation Instructions

To install Prospector, follow these steps:

1. Close all applications you have running at the time.
2. Log off the system.
3. Login as Administrator local to the computer (i.e. do not login to a domain).

Note: If you are installing an upgrade to a previously installed version, you should keep the key inserted in the USB port while the installation proceeds. The installation may include an update to your license(s).

4a. CD Installation

If you are installing from a CD, insert the Prospector CD into the drive. In Windows Explorer, navigate to the CD drive folder. Double click on the installation program Prospector<version>x64.exe (e.g. Prospector 2021x64.exe).

4b. Web or FTP Download Installation

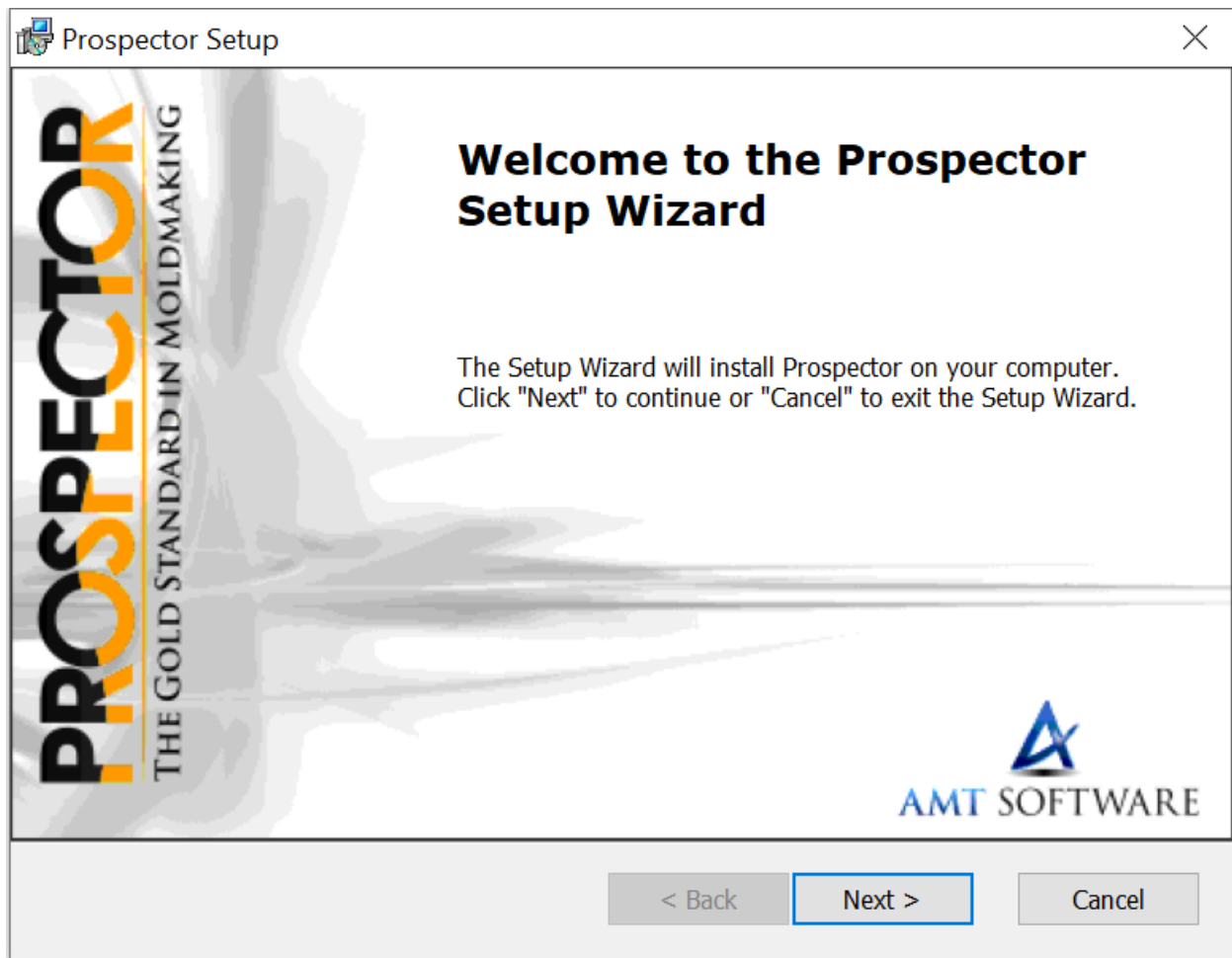
If you downloaded Prospector, unzip the file you downloaded. A single image Prospector<version>.exe (e.g. Prospector 2021x64.exe) is inside the zip file. Double click on the executable .exe program to launch the installation.

4c. Installation from a flash drive



In Windows Explorer, navigate to the flash drive folder. Double click on the installation program Prospector<version>x64.exe (e.g. Prospector 2021x64.exe).

5. Prospector Installation



The installation wizard will take you through the steps necessary to install the Prospector system on a workstation. The program will provide you factory default settings for all installation options.



It's a good idea to accept the defaults for installation.

7. Prospector is typically licensed using a USB key. If you have licensed Prospector in this manner, connect the hardware security key to a USB port.



8. Logoff as Administrator and login to the system using your usual user account. Start Prospector from the program group named Prospector in the Windows start menu.

Troubleshooting

After installation a log file is left in your %TEMP% directory that may be helpful to understand the nature of any problem with the installation. Look for a file named:

Prospector_InstallLog.txt

e.g.

C:\Users\<user name>\AppData\Local\Temp\Prospector_InstallLog.txt

E-mail this file as an attachment to support@amt-software.com so we can better understand the problem(s) you experienced.

Our support staff is available M-F from 8:00 – 5:00 (ET) to assist you. Call or e-mail us:

800-280-0240 / 248-458-0359

[AMT Support E-mail](mailto:support@amt-software.com)